

KARNATAKA ANTIBIOTICS AND PHARMACEUTICALS LTD.

(A GOVT. OF INDIA ENTERPRISE)

Materials Dept.: Arka The Business Centre, Plot No 37 ,NTTF Main
Road, Peenya Industrial Area, 2nd Phase Bengaluru-560058

CIN No: U24231KA1981GOI004145 PHONE 080 23571590

Website: www.kaplindia.com



OPEN TENDER ENQUIRY No. KAPL/QC /SR/0961/2026-27

Item Description AMC FOR METROHM TITRATOR PLUS FOR ONE YEAR Karnataka Antibiotics and Pharmaceuticals Ltd (herein after "KAPL"), Bengaluru

Tender Issuing Date: 26.08.2026.

A. Instruction to tenderers:

Type of Tender (Two Bid / PQB / EOI / RC / Development / Indigenization / Disposal of Scrap / Security item etc.	Single Bid System (Part-I Techno-commercial bid & Financial / Price Bid)
Bid submission mode	Through Speed Post/Courier /Mail puren@kaplindia.com .
Closing date and time for receipt of tenders	28.08.2026 Till.13.00 Hrs.

website: www.kaplindia.com

Website Address: www.tenderwizard.com/KAPL

Note: Class 3 Digital signature certificate is mandatory for login.

1. Interested bidders may obtain further information about this requirement from the above office selling the documents. They may also visit our website www.kaplindia.com mentioned above for further details.
2. The tenderer shall satisfy KAPL that they are competent and authorized to submit tender and/or to enter into a legally binding contract with the KAPL. To this effect, any person giving a tender shall render documentary evidence that his signature on the tender submitted by him is legally binding upon himself, his firm or company as the case may be
3. KAPL reserves the right to cancel the tender at any stage without assigning the reasons thereof.

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SL. No	Item Description	Unit	Qty
1.	AMC FOR METROHM TITRATOR PLUS FOR ONE YEAR Model No. 848 SI No. 1848001012393	No's	01
SCOPE OF WORK: Annual Maintenance Services Contract[AMSC]For Metrhom Auto Titrator -Model:848 Titrimo plus.[1 nos] Sl.no:1848001012392			
TERMS & CONDITIONS			
1.	The instrument shall be thoroughly cleaned and de-dusted using appropriated and approved cleaning solution		
2.	All parts must be correctly reassembled after cleaning, followed by successful completion of the performance and calibration tests		
3.	The assigned service engineer must possess a valid certificate of experience to undertake AMC services		
4.	The vendor shall provide a predefined and approved schedule for AMC activities		
5.	The vendor must ensure prior communication regarding the availability of instruments for AMC		
6.	The AMC contract is inclusive of transportation to and from and also local conveyance, loading and boarding		
7.	The instrument whether in working or standby condition, shall be covered under the AMC. Any spares required shall be procured by the purchaser as applicable		
8.	Breakdown call shall not be considered as a PM visits		
9.	If a PM visit or breakdown call extends beyond two days, the customer shall not bear any responsibility		
10.	If the instrument remains out of order for more than one month continuously due to vendor's inability to repair, the validity of the contract shall be extended equivalent to the downtime period		
	Service Coverage		
11.	TWO PM (Preventive maintenance)visits(once in six months)with calibration		
12.	ONE Breakdown calls, with the commitment that breakdown calls shall be attended within 24 hours, Emergency visits shall also be made, if required as per a mutually agreed terms during AMC period		
13.	Statutory deductions, if applicable, shall be made from the final bill payment		
14.	cost of spares parts used during overhauling or servicing shall be reimbursed at actuals, upon submission of proper invoice		
15.	All service reports and required certificates must be submitted to the Quality control Department for record and verification		
16.	The vendor shall be solely responsible for any injury to service personnel or damage caused to KAPL property during the execution of AMC work		

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C. Terms & Conditions:

1. Documents to be submitted:

- Signed copy of this document (All the pages).
- Filled price details as per the format provided below in this document.
- Technical details /datasheet for the enquired product (if applicable).
- Micro / Small Enterprise (Certificate issued by MSME)/UAM/NSIC certificate (if applicable).
- Manufacturing unit details (if any).

2. Price: Price should be inclusive of P&F, Freight, Transit Insurance and GST. Price shall remain fixed & no price variation shall be accepted till completion of contract.

3. Terms of Payment: 100% Half yearly basis on successful completion of the service along with service report, duly certified/ Recommended by user/QC Dept on submission of original bills along with service reports.

4. Delivery Terms: As agreed mutually.

5. Delay in supplier's performance: Time for and the date specified in the contract or as extended for the delivery of the stores shall be deemed to be the essence of the contract and the supplier shall deliver the goods and perform the services under the contract within the time schedule specified by KAPL in the contract.

Any delay attributable to the supplier in maintaining its contractual obligations towards delivery of goods and performance of services shall render the supplier liable to any or all the following sanctions besides any administrative action such as (a) Imposition of liquidity damages; (b) Termination of contract for default.

6. Extension of Time: If the contract is delayed in the progress of work by changes ordered in the work, or any clause which KAPL shall decide to justify the delay, then the time of completion shall be extended by a reasonable time.

If at any time during the currency of contract, the supplier encounters conditions hindering timely delivery of the goods and performance of services, the supplier shall promptly inform KAPL in writing about the same and its likely duration and make a request to KAPL for extension of the delivery schedule accordingly. On receiving the supplier's communication, KAPL shall examine the situation as soon as possible and, at its discretion, may agree to extend the delivery schedule, with or without liquidated damages for completion of supplier's contractual obligations by issuing an amendment to the contract.

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7. Rejection Replacement: In case of supplies, materials not meeting our specification will be rejected outright and the rejected material shall be taken back within 7 days at the cost and risk of the supplier and replacement should be made within 15 days from the date of intimation. No payment shall be made for rejected item.

8. Risk Purchase Clause: If the supplier fails to abide by the terms and conditions of the contract/agreement, or fails to conduct AMC as per the delivery schedule or any time repudiates the contract,

Procure the tendered item / render service from other agencies at the risk and cost of the supplier. The cost difference between the alternative arrangement and existing contract value wherein default has been made will be recovered from the supplier along with the other incidental charges.

In case of procurement through alternative sources, if procurement price is lower than the existing contract value wherein default has been made, in such case no benefit on this account will be passed on to the supplier.

9. Termination for Convenience (Foreclosure) Clause: KAPL reserves the right to terminate the contract, in whole or in part for its (KAPL's) convenience, by serving written notice on the supplier at any time during the currency of the contract. The notice shall specify that the termination is for the convenience of KAPL. The notice shall also indicate inter-alia, the extent to which the supplier's performance under the contract is terminated, and the date with effect from which such termination will become effective.

10. Settlement of Disputes through Arbitration: In case of a dispute between the Bidder & KAPL, all possible attempts should be made to settle such dispute activities by & between the parties. In case the dispute could not be settled mutually by & between the parties the same would be settled by an Arbitration Proceeding strictly in compliance with the Arbitration & Conciliation Act, 1996.

The Managing Director of KAPL reserves exclusive right to appoint the Arbitrator & the decision of the Arbitrator will be final & binding on all the parties.

11. Legal Jurisdiction: The Courts of Bengaluru (Karnataka State) shall alone have jurisdiction to decide on any legal matter of dispute whatsoever arising out or in respect of the contract.



12. Force Majeure: In the event of any unforeseen event directly interfering with the supply of stores arising during the currency of the contract, such as war, hostilities, acts of the public enemy, civil commotion, sabotage, fires, floods, explosions, epidemics, quarantine restrictions, strikes, lockouts, or acts of God, the Contractor shall, within a week from the commencement thereof, notify the same in writing to the Purchaser with reasonable evidence thereof. Unless otherwise directed by KAPL in writing, the supplier shall continue to perform its obligations under the contract as far as reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event. If the force majeure condition(s) mentioned above be in force for a period of 90 days or more at any time, either party shall have the option to terminate the contract on expiry of 90 days of commencement of such force majeure by giving 14 days' notice to the other party in writing. In case of such termination, no damages shall be claimed by either party against the other, save and except those which had occurred under any other clause of this contract prior to such termination.

13. Fore-Closure Clause: If at any time during the continuation of this contract, the use of material ordered in this contract is completely banned or due to drastic change in Government policy its use as, raw material is discontinued or is declared hazardous to public health or cause rising to civil commotion, epidemics, wide-spread strikes and 21 days' notice of such eventualities is given by purchaser to the seller, the seller without any right to enforce the contract, will agree to the fore-close the performance of balance portion of this contract and in that event no claim for damages or loss will be lodged against the purchaser.

14. Rights of Rejection: KAPL reserves the right to reject any or all the applied bids without assigning any reason whatsoever.

15. Evaluation Criteria: Evaluation shall be carried out on overall lowest effective price.

16. Participation in this tender is by invitation only and is limited to the selected procuring entity's registered suppliers. Unsolicited offers are liable to be ignored. However, suppliers who desire to participate in such tenders in future may bring in to the notice of procuring entity and apply for registration as per procedure.

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We hereby confirm that

1. We accept all the terms & conditions mentioned in the enquiry.
2. Price quoted is inclusive of P&F, Insurance, Freight and GST on F.O.R Basis, KAPL, Bengaluru.
3. HSN Code: Item
4. GST registration status: Unregistered / compounding / registered.
5. Delivery period.....(Days / Weeks)
6. Warranty Period: Months (Time Period to be specified in case warranty period is less than 12 months / NA to mentioned in the in case warranty is not applicable)
7. Bid validity: 90 days from date of closing of tender including extensions/ corrigendum's(if any).

8. Bank Details:

Bank Acc. No.....;

Bank Acc Name..... ;

Branch name:; Branch Code..... ;

IFSC.....;

9. MSME / NSIC status..... (If yes, then supporting document shall be submitted along with the offer to avail the benefits under the Procurement Policy for MSEs, Order 2012 along with its amendments.)

(Please fill above: MSI – For Micro Enterprises; SSI – For Small Enterprises; MED.SI – For Medium Enterprises; NSIC – For National Small Industries Corporation regd. firm)

Signature of bidder:

Name of the Firm:

Seal of the firm:

GST No.:

Contact Details:-

Contact Person:

Contact Number:

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(To be submitted on Company letterhead)

BID SECURITY DECLARATION

We, the undersigned, declare that we will automatically be suspended from being eligible for bidding in any tender with Karnataka Antibiotics and Pharmaceuticals Ltd, Bengaluru for the period of 12 months, if we are withdrawing our Bid during the period of bid validity (or) fail / refuse to furnish the performance security

/ execute the contract, if awarded.

Signature _____

Name-----

Designation-----

Date-----

Stamp of the Organization-----

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Dear Sir,

Sub:- AMC FOR METROHM TITRATOR PLUS FOR ONE YEAR.**Ref: Tender No: KAPL/OTE/QC/SR/0961/2026-27 Dated 26/08/2026**

We have received and understood the above tender enquiry and are pleased to submit our price bid as under:

Commerical Compliance Statement:-

S.L.NO.	Technical Specifications Description	UNIT	QTY	RATE	AMOUNT
1.	AMC FOR METROHM TITRATOR PLUS FOR ONE YEAR Model No. 848 SI No. 1848001012393	No's	01		
	Total Amount				
	GST @%				
	Grand Total Amount				

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