

# KARNATAKA ANTIBIOTICS AND PHARMACEUTICALS LTD.

(A GOVT. OF INDIA ENTERPRISE)

Materials Dept.: Arka The Business Centre, Plot No 37 ,NTTF Main Road, Peenya Industrial Area, 2nd Phase Bengaluru-560058

CIN No: U24231KA1981GOI004145 PHONE 080 23571590

Website: [www.kaplindia.com](http://www.kaplindia.com)



## OPEN TENDER ENQUIRY No. KAPL/OTE/K-E&P/SR/0339/2026-27

Item Description **COMPREHENSIVE AMC FOR YORK CHILLER FOR 3 YEARS WORK ORDER WILL BE ISSUED YEAR ON YEAR** Karnataka Antibiotics and Pharmaceuticals Ltd (herein after "KAPL"), Bengaluru

Tender Issuing Date: 25.05.2026.

### **A. Instruction to tenderers:**

Type of Tender (Two Bid / PQB / EOI / RC / Development / Indigenization / Disposal of Scrap / Security item etc.	<b>Single Bid System</b> (Part-I Techno-commercial bid & Financial /Price Bid)
Bid submission mode	Through Speed Post/Courier/Mail <a href="mailto:puren@kaplindia.com">puren@kaplindia.com</a> .
Closing date and time for receipt of tenders	<b>29.05.2026 Till.13.00 Hrs.</b>
Extended Due Date	<b>05.06.2026 Till.13.00 Hrs.</b>

website: [www.kaplindia.com](http://www.kaplindia.com)

Website Address: [www.tenderwizard.com/KAPL](http://www.tenderwizard.com/KAPL)

**Note: Class 3 Digital signature certificate is mandatory for login.**

1. Interested bidders may obtain further information about this requirement from the above office selling the documents. They may also visit our website [www.kaplindia.com](http://www.kaplindia.com) mentioned above for further details.
2. The tenderer shall satisfy KAPL that they are competent and authorized to submit tender and/or to enter into a legally binding contract with the KAPL. To this effect, any person giving a tender shall render documentary evidence that his signature on the tender submitted by him is legally binding upon himself, his firm or company as the case may be
3. KAPL reserves the right to cancel the tender at any stage without assigning the reasons thereof.

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B. Scope of Supply: Supply of following items:

C.

SL. No	Item Description	Unit	Qty
1.	COMPREHENSIVE AMC FOR YORK CHILLER FOR 3 YEARS	No's	01
2	S/N- A070BC0905038 & P/N- CH15B-UC		
3	AIR COOLED CHILLER CHILLER MODEL:-YAES05953350Y		

## TERMS & CONDITIONS

1.	<b>Equipment Details</b>																		
	<table border="1"><thead><tr><th>Description</th><th>Details</th></tr></thead><tbody><tr><td>Equipment</td><td>Air Cooled Screw Chiller</td></tr><tr><td>Make</td><td>YORK (Johnson Controls)</td></tr><tr><td>Model</td><td>YAES0595330Y</td></tr><tr><td>Serial No</td><td>A070BC09505038</td></tr><tr><td>Product No</td><td>CH15B-UC</td></tr><tr><td>Compressor Type</td><td>Single Screw Compressor</td></tr></tbody></table>	Description	Details	Equipment	Air Cooled Screw Chiller	Make	YORK (Johnson Controls)	Model	YAES0595330Y	Serial No	A070BC09505038	Product No	CH15B-UC	Compressor Type	Single Screw Compressor				
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2.	<b>Scope of Work:-</b>																		
	The contractor shall provide <b>Comprehensive Annual Maintenance Service</b> for the above chiller including <b>preventive maintenance, operational inspections, monitoring, and technical support</b> to ensure reliable operation																		
	All maintenance shall be carried out as per <b>OEM guidelines and Johnson Controls service procedures</b>																		
3.	<b>Scheduled Service Visits:-</b>																		
	<table border="1"><thead><tr><th>Equipment</th><th>Service Activity</th><th>Quantity / Year</th></tr></thead><tbody><tr><td>Chiller – Screw (Single Compressor)</td><td>Annual Service</td><td>1 Visit</td></tr><tr><td>Chiller – Screw</td><td>Operational Inspection</td><td>3 Visits</td></tr><tr><th>Equipment</th><th>Service Activity</th><th>Quantity / Year</th></tr><tr><td>Chiller – Screw</td><td>Oil Analysis (2 Circuits)</td><td>1 Activity</td></tr><tr><td>Chiller – Screw</td><td>Condenser Coil Cleaning (Water)</td><td>4 Visits</td></tr></tbody></table>	Equipment	Service Activity	Quantity / Year	Chiller – Screw (Single Compressor)	Annual Service	1 Visit	Chiller – Screw	Operational Inspection	3 Visits	Equipment	Service Activity	Quantity / Year	Chiller – Screw	Oil Analysis (2 Circuits)	1 Activity	Chiller – Screw	Condenser Coil Cleaning (Water)	4 Visits
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4.	<b>Annual Service Activities:-</b>																		
	The contractor shall carry out the following activities during the <b>annual preventive maintenance visit</b>																		
1.	Coordinate with customer representative regarding operational deficiencies																		
2.	Perform maintenance in accordance with <b>customer and Johnson Controls safety policies</b>																		
3.	Review control panel operation and recorded fault history																		
4.	Check for <b>refrigerant or oil leakages</b>																		
5.	Perform <b>refrigerant leak detection test</b>																		

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6.	Inspect <b>oil separator level</b>
7.	Verify <b>oil heater operation</b>
8.	Implement <b>Lock-Out / Tag-Out (LOTO)</b> safety procedure
9.	Inspect <b>condenser fan contactors</b> for wear and damage
10.	Check and tighten <b>all electrical connections</b>
11.	Carry out preventive maintenance for <b>flow proving devices</b>
12.	Inspect equipment for <b>abnormal noise and vibration</b>
13.	Check <b>overall condition of the chiller unit</b>
14.	Remove and dispose of debris generated during maintenance
15.	Record service activities and submit service report
<b>5.</b>	<b>Operational Inspection Activities:-</b>
	During <b>quarterly operational inspection</b> , the contractor shall perform
1.	Discuss operational concerns with plant representative
2.	Verify control panel operation and fault history
3.	Check <b>chilled water flow rate</b>
4.	Record <b>system pressures and temperatures</b>
5.	Verify <b>refrigerant charge through sight glass</b>
6.	Check <b>oil separator level</b>
7.	Verify <b>capacity control operation</b>
8.	Check <b>oil pressure and temperature</b>
9.	Inspect for <b>refrigerant and oil leaks</b>
10.	Inspect for <b>abnormal noise or vibration</b>
11.	Check <b>overall equipment condition</b>
12.	Verify <b>condenser fan operation</b>
13.	Record all operating parameters in log sheet
14.	Submit service report with observations and recommendations
<b>6.</b>	<b>Oil Analysis:-</b>
	Oil samples from <b>two circuits</b> shall be collected
<b>7.</b>	<b>Condenser Coil Cleaning:-</b>
	The contractor shall perform <b>condenser coil cleaning with water</b> four times per year to remove
	<ul style="list-style-type: none"><li>• Dust</li><li>• Debris</li><li>• Fouling deposits</li></ul>
	This will help maintain <b>heat transfer efficiency and system performance</b>
<b>8.</b>	<b>Service Reporting:-</b>
	After each visit, the contractor shall submit :-
	<ul style="list-style-type: none"><li>• Detailed service report</li><li>• Operating parameter log sheet</li></ul>
	Reports must be signed by <b>both service engineer and plant representative</b>

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<b>9. Safety Compliance</b>	
	The contractor must comply with
	<ul style="list-style-type: none"><li>• Customer safety rules</li><li>• Electrical safety procedures</li><li>• Lock-Out / Tag-Out procedures</li><li>• PPE requirements</li></ul>
	All work must be performed by <b>qualified HVAC technicians</b>
<b>10. Response Time:-</b>	
	In case of breakdown
	<ul style="list-style-type: none"><li>• <b>Response time: within 24 hours</b> of complaint</li><li>• Emergency support shall be provided on priority basis</li></ul>
<b>11. Exclusion List:-</b>	
	The following items are <b>not included</b> in the AMC scope
	1. Refrigerant gas and compressor oil
	2. Evaporator tube testing (Eddy Current Test)
	3. Maintenance of water treatment plant
	4. Maintenance/repair of <b>high voltage switchgear, incoming panel, and starter panels</b>
	5. Painting, insulation work, ducting etc
	6. Actuators, valves, and pipelines
	7. Problems related to <b>incoming cable termination</b> to the chiller
	8. Evaporator and condenser tube failures due to <b>poor water quality</b>
	9. <b>Compressor replacement or overhauling</b>
	10. Condenser coil replacement
	11. Leakages caused due to <b>corrosion of components</b>
	12. Control board failures due to <b>water ingress, power fluctuation, lightning, or natural calamities</b>
	Any additional work outside the scope shall be carried out on <b>chargeable basis after approval</b>
<b>12. Contract Period:-</b>	
	The AMC shall be valid for <b>12 months from the date of agreement/work order.</b> (FOR 3YEARS)
<b>13. Payment Terms:-</b>	
	Payment shall be made <b>as per agreed schedule after submission of service reports and invoices</b>

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## D. Terms & Conditions:

### 1. Documents to be submitted:

- a) Signed copy of this document (All the pages).
- b) Filled price details as per the format provided below in this document.
- c) Technical details /datasheet for the enquired product (if applicable).
- d) Micro / Small Enterprise (Certificate issued by MSME)/UAM/NSIC certificate (If applicable).
- e) Manufacturing unit details (if any).

2. **Price:** Price should be inclusive of P&F, Freight, Transit Insurance and GST. Price shall remain fixed & no price variation shall be accepted till completion of contract.

3. **Terms of Payment:** 100% Quarterly payment shall be made within 30 days after receipt of original bills service report duly certified/recommended by user/E&P Team on production of all required documents by the supplier. NEFT/RTGS details shall be furnished along with the Original Invoice.

4. **Delivery Terms: As agreed mutually.**

5. **Delay in supplier's performance:** Time for and the date specified in the contract or as extended for the delivery of the stores shall be deemed to be the essence of the contract and the supplier shall deliver the goods and perform the services under the contract within the time schedule specified by KAPL in the contract.

Any delay attributable to the supplier in maintaining its contractual obligations towards delivery of goods and performance of services shall render the supplier liable to any or all the following sanctions besides any administrative action such as (a) Imposition of liquidity damages; (b) Termination of contract for default.

6. **Extension of Time:** If the contract is delayed in the progress of work by changes ordered in the work, or any clause which KAPL shall decide to justify the delay, then the time of completion shall be extended by a reasonable time.

If at any time during the currency of contract, the supplier encounters conditions hindering timely delivery of the goods and performance of services, the supplier shall promptly inform KAPL in writing about the same and its likely duration and make a request to KAPL for extension of the delivery schedule accordingly. On receiving the supplier's communication, KAPL shall examine the situation as

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soon as possible and, at its discretion, may agree to extend the delivery schedule, with or without liquidated damages for completion of supplier's contractual obligations by issuing an amendment to the contract.

**7. Rejection Replacement:** In case of supplies, materials not meeting our specification will be rejected outright and the rejected material shall be taken back within 7 days at the cost and risk of the supplier and replacement should be made within 15 days from the date of intimation. No payment shall be made for rejected item.

**8. Risk Purchase Clause:** If the supplier fails to abide by the terms and conditions of the contract/agreement, or fails to conduct AMC as per the delivery schedule or any time repudiates the contract,

Procure the tendered item / render service from other agencies at the risk and cost of the supplier. The cost difference between the alternative arrangement and existing contract value wherein default has been made will be recovered from the supplier along with the other incidental charges.

In case of procurement through alternative sources, if procurement price is lower than the existing contract value wherein default has been made, in such case no benefit on this account will be passed on to the supplier.

**9. Termination for Convenience (Foreclosure) Clause:** KAPL reserves the right to terminate the contract, in whole or in part for its (KAPL's) convenience, by serving written notice on the supplier at any time during the currency of the contract. The notice shall specify that the termination is for the convenience of KAPL. The notice shall also indicate inter-alia, the extent to which the supplier's performance under the contract is terminated, and the date with effect from which such termination will become effective.

**10. Settlement of Disputes through Arbitration:** In case of a dispute between the Bidder & KAPL, all possible attempts should be made to settle such dispute activities by & between the parties. In case the dispute could not be settled mutually by & between the parties the same would be settled by an Arbitration Proceeding strictly in compliance with the Arbitration & Conciliation Act, 1996.

The Managing Director of KAPL reserves exclusive right to appoint the Arbitrator & the decision of the Arbitrator will be final & binding on all the parties.

**11. Legal Jurisdiction:** The Courts of Bengaluru (Karnataka State) shall alone have jurisdiction to decide on any legal matter of dispute whatsoever arising out or in respect of the contract.

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- 12. Force Majeure:** In the event of any unforeseen event directly interfering with the supply of stores arising during the currency of the contract, such as war, hostilities, acts of the public enemy, civil commotion, sabotage, fires, floods, explosions, epidemics, quarantine restrictions, strikes, lockouts, or acts of God, the Contractor shall, within a week from the commencement thereof, notify the same in writing to the Purchaser with reasonable evidence thereof. Unless otherwise directed by KAPL in writing, the supplier shall continue to perform its obligations under the contract as far as reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event. If the force majeure condition(s) mentioned above be in force for a period of 90 days or more at any time, either party shall have the option to terminate the contract on expiry of 90 days of commencement of such force majeure by giving 14 days' notice to the other party in writing. In case of such termination, no damages shall be claimed by either party against the other, save and except those which had occurred under any other clause of this contract prior to such termination.
- 13. Fore-Closure Clause:** If at any time during the continuation of this contract, the use of material ordered in this contract is completely banned or due to drastic change in Government policy its use as, raw material is discontinued or is declared hazardous to public health or cause rising to civil commotion, epidemics, wide-spread strikes and 21 days' notice of such eventualities is given by purchaser to the seller, the seller without any right to enforce the contract, will agree to the fore-close the performance of balance portion of this contract and in that event no claim for damages or loss will be lodged against the purchaser.
- 14. Rights of Rejection:** KAPL reserves the right to reject any or all the applied bids without assigning any reason whatsoever.
- 15. Evaluation Criteria:** Evaluation shall be carried out on overall lowest effective price.
- 16. Participation in this tender is by invitation only and is limited to the selected procuring entity's registered suppliers.** Unsolicited offers are liable to be ignored. However, suppliers who desire to participate in such tenders in future may bring in to the notice of procuring entity and apply for registration as per procedure.

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We hereby confirm that

1. We accept all the terms & conditions mentioned in the enquiry.
2. Price quoted is inclusive of P&F, Insurance, Freight and GST on F.O.R Basis, KAPL, Bengaluru.
3. HSN Code: Item .....
4. GST registration status: Unregistered / compounding / registered.
5. Delivery period .....(Days / Weeks)
6. Warranty Period: ..... Months (Time Period to be specified in case warranty period is less than 12 months / NA to mentioned in the in case warranty is not applicable)
7. Bid validity: 90 days from date of closing of tender including extensions/ corrigendum's(if any).

**8. Bank Details:**

Bank Acc. No..... ;

Bank Acc Name .....

Branch name: .....; Branch Code .....

IFSC .....

9. MSME / NSIC status..... (If yes, then supporting document shall be submitted along with the offer to avail the benefits under the Procurement Policy for MSEs, Order 2012 along with its amendments.)

(Please fill above: MSI – For Micro Enterprises; SSI – For Small Enterprises; MED.SI – For Medium Enterprises; NSIC – For National Small Industries Corporation regd. firm)

Signature of bidder: .....

Name of the Firm: .....

Seal of the firm: .....

GST No.: .....

**Contact Details:-**

Contact Person: .....

Contact Number: .....

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**(To be submitted on Company letterhead)**

**BID SECURITY DECLARATION**

We, the undersigned, declare that we will automatically be suspended from being eligible for bidding in any tender with Karnataka Antibiotics and Pharmaceuticals Ltd, Bengaluru for the period of 12 months, if we are withdrawing our Bid during the period of bid validity (or) fail / refuse to furnish the performance security / execute the contract, if awarded.

Signature \_\_\_\_\_

Name-----

Designation-----

Date-----

Stamp of the Organization-----

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**PRICE BID FORMAT (TO BE FILLED THROUGH – PRICE BID TENDER)**

Dear Sir,

Sub:- **COMPREHENSIVE AMC FOR YORK CHILLER FOR 3 YEARS.**

Ref: **Tender No: KAPL/OTE/K-E&P/SR/0339/2026-27 Dated 25/05/2026**

We have received and understood the above tender enquiry and are pleased to submit our price bid as under:

**Commerical Compliance Statement:-**

S.L.NO.	Technical Specifications Description	UNIT	QTY	RATE	AMOUNT
1	COMPREHENSIVE AMC FOR YORK CHILLER	No's	01		
	S/N- A070BC9505038 & P/N- CH15B-UC				
	AIR COOLED CHILLER, CHILLER MODEL:- YAES05953350Y				
	<b>Total Amount</b>				
	<b>GST @%</b>				
	<b>Grand Total Amount</b>				

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